

Government

For federal, state, and local governments, we deliver mission-critical services and solutions that reduce costs, increase program participation, and improve compliance for agencies while providing intuitive, easy-to-use tools for the people and communities they serve.



Client outcomes

Improved compliance, reduced costs, improved efficiencies, improved utilization, satisfied constituents.

- Government Health Services: Increased efficiency to 98% - application processing.
- Payment Solutions: 27% program cost reduction compared to paper voucher system.
- Child Support Services: 63M payments processed bringing state programs into compliance with federal standards.
- Labor, Workforce, and General Government Solutions: 9 Billion digital transactions handled annually that increases agency efficiency.

End user outcomes

Benefits/payments delivered accurately and on time, participation in cashless economy, clear understanding of eligibility.

Solutions/Services

Government Health Services

In partnership with health and human services agencies, we enable essential Medicaid business operations by providing comprehensive Medicaid suite modules, clinical solutions and Business Intelligence and Analytics that reduce costs, streamline operations, modernize experiences and improve compliance for agencies while driving seamless and satisfying outcomes for people and communities.

Payment Solutions

In support of federal, state and local governments, we deliver key payment services and solutions that provide timely, accurate processing, improve agency compliance and offer intuitive, easy-to-use tools for the people and communities they serve.

Share of our business

Government accounted for 28% of Conduent revenues in 2019.

Child Support Services

On behalf of child support agencies, we deliver important services and systems that provide fast, accurate and secure payment processing, enhanced user interactions, and business intelligence to provide better outcomes for children and families.

Labor, Workforce and General Government Solutions

For federal, state and local governments, we deliver critical labor, workforce and general government services that reduce costs, increase program participation, and improve agency compliance while providing intuitive, easy-to-use tools for the people and communities served.