CONDUENT

Maven Case Management Suite

Flexible by design.

Configurable for use across multiple government departments.

- Public Health
- Human Services
- Financial Services
- Judicial Services
- Labor and Industries

We combine Maven, our highly configurable software suite, with world-class professional services to deliver superior, customized case management solutions.

The Maven product suite is a flexible, web-enabled, Java-based case management and reporting platform that enables rapid initial configuration and the ability to reconfigure after deployment.

Maven provides comprehensive data collection, workflow, reporting, and configurable business rules which support the case management process in any organization. The baseline system features, available within a robust security matrix, are pre-tested and fully functional after initial installation. The system is iteratively reconfigurable without changing the source code and programming knowledge is not needed.

Maven offers users and administrators powerful features which streamline business processes, enabling increased organizational efficiency and effectiveness. Maven is reconfigurable by users, allowing the system to stay in lockstep with changing needs over time. Maven promotes ease of data interchange with standards-oriented interoperability via XML and Web-Services, to interact with existing systems.

Highly configurable

Armed with configurable data collection, robust reporting, and prebuilt Web portals, Maven is designed to adapt to changing needs without costly source code changes. Maven's configurable workflows follow your procedures and guidelines without imposing external flow assumptions.

Accessible, scalable and available

The web-based Maven portal enables thousands of geographically dispersed users to share the same application and data, within a robust security framework, using only an internet connection and a standard browser. Offline capabilities are also available. Maven's reporting module allows authorized users to analyze and visualize the data collected, and easily de-duplicate and integrate for holistic, client-centric reports.

A consistent look and feel

Maven not only yields benefits when implemented for a single program, but can also be used to consolidate multiple activities within an organization under a single case management umbrella. Within Maven, related processes can be integrated with configurable workflows and reports, while unrelated activities operate independently. When Maven is used to integrate across programs, staff training and system maintenance can be streamlined.

Enterprise Case Management Solutions

Maven's configurability allows for diverse uses in various government departments across the United States.

- Rapid, low-risk implementation

- Modern, proven technology

- Unbroken record of successful deployments

- Visually-configurable:

  – data fields

  – business rules engine

  – print templates

  – workflows

  – reporting

- Easily maintained

- HIPAA compliant and secure

- Integrated geo-coding and GIS

- Person/household/service/organization-centric

- Rule-based alerts and data validation

- Interoperable through XML/Web-services

Cost-effective

Multiple systems can be consolidated within the Maven platform, significantly reducing support, maintenance, and training costs. With Maven's visual configuration tools, users can reconfigure the system quickly with minimal involvement from the IT department. Decision-support and automated workflows also help you accomplish more with fewer resources and time.

Built on current technology

Maven is built on J2EE Architecture — 100% Java, SOA compatible, and Web services enabled. Maven is standards-based — Java, XML, Relational DB, with a Web-based UI. Maven uses open XML Integration Architecture for legacy integration and SOA-based integrations. Maven's Visual Model Manager is used to configure Maven without source code changes.

World-class support

Our Software Support Team is available 24 hours a day, 7 days a week to resolve any urgent issues and to keep your organization productive.

CONDUENT