

2020



Conduent HSP Virtual User Conference

Agenda | September 14 – 18, 2020

Date	Time (EST)	Duration	Session	Facilitators
Monday September 14, 2020	12:00 PM – 1:00 PM	60 mins	Commercial Healthcare Strategy Additional Conduent Services Q&A (15 mins)	Lisa Hopper, Brent MacLean Anthony Hipp, Michael Sauls
Tuesday September 15, 2020	12:00 PM – 1:15 PM	75 mins	What's New? Q&A (15 mins)	John DiFrancisco, Dominick Sganga, Joe Winiarz
Wednesday September 16, 2020	12:00 PM – 1:15 PM	75 mins	HSP Product Roadmap Q&A (15 mins)	John DiFrancisco, Dominick Sganga, Joe Winiarz
Thursday September 17, 2020	12:00 PM – 1:30 PM	90 mins	Using Auto-Adjudication Reports to Understand and Analyze to Pends Q&A (30 mins)	Kelly Erwin & Team
Friday September 18, 2020	12:00 PM – 1:30 PM	90 mins	New Feature Highlight: "Smart Routing" Q&A (30 mins)	Sheri Allison & Dominick Sganga