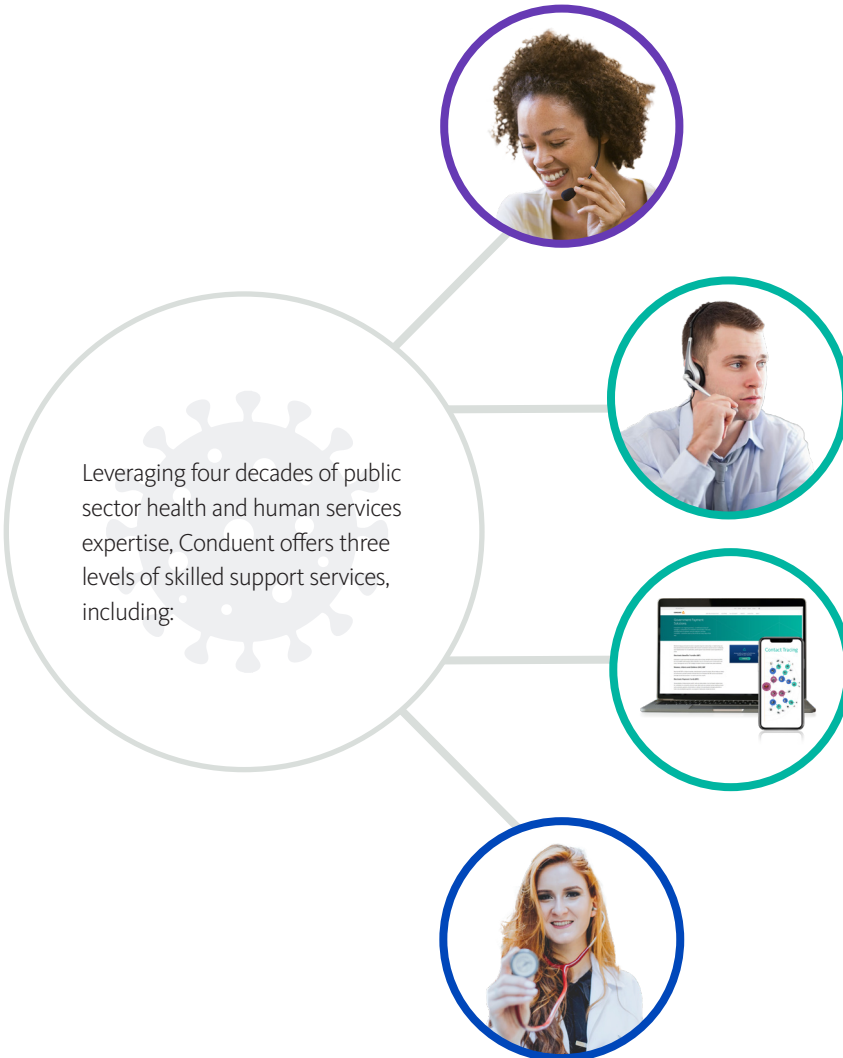


Conduent Contact Tracing Staff Resources



COVID Contact Support

Use our skilled contact center representatives for initial outreach to constituents who test positive for COVID-19, and provide helpful resources for anyone seeking information.



COVID Contact Tracing

Contact Tracers – Skilled, trained contact tracers will manage the labor-intensive, complex contact tracing process, reaching out to patients who have tested positive to identify contacts, uncover patient travel, perform relationship mapping and provide instruction to those affected. This team will assist in tracking the spread of the virus.

Maven® COVID-19 module – Maven is our proven platform for comprehensive disease surveillance and outbreak management. Use Maven to track, manage and report on COVID-19 cases, and integrate analytic insights among collaborating stakeholders.



COVID Case Management/ Disease Investigation

Reduce the strain on local health resources by deploying healthcare experts trained to perform virtual or in-person patient communications.