

Caterpillar Implementation

Conduent's Value Proposition

Reducing Transition Risk

- Our Experience – transition and ongoing team resources, processes and solution provider's files
- Agile system development methodology – eliminates inherent delays with discovery complexities
- Our full ownership of transition planning activities with Third-Parties

Effective Use of Caterpillar Team

- Flexible requirements sign-off activities
- Fully integrated project schedule – complete with risk mitigation strategies
- Comprehensive set of best practices



Commit to Getting it Right

- Robust training program for Service Center and Caterpillar's administration team members
- Resource commitment through achievement of steady state
- Caterpillar-centric development of system, tools and procedures for ongoing utilization

Continuous Focus on Automation

- Organizational pledge focused on automation (Six Sigma)
- Automated testing tools focused on rapid identification of macro errors and comprehensive defect management
- Key aspect of product development initiatives