

Conduent Business Process Solutions Limited

Conduent UK- Carbon reduction plan

Net Zero by 2050

May 2022



Introduction

This Carbon Reduction Plan details the carbon footprint and confirms the commitment by Conduent Business Process Services Ltd in achieving Net Zero by 2050.

This Carbon Reduction Plan will be updated at least annually and published and posted on the UK website <https://www.conduent.com/uk/>

Facilities covered

The facilities that are included in this report are:

CITY	POSTCODE	SERVICE
Poole	BH12 5AG	Call Centre 38,567 f ²

Commitment to achieving Net Zero

Baseline Emissions Footprint

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions.

Baseline Year: 2019	
EMISSIONS	TOTAL (tCO₂e)
Scope 1	15.26 tCO₂e Includes: <ol style="list-style-type: none">1. Fleet vehicles2. Generators3. Extinguishers4. HVAC & CRAC systems
Scope 2	0 tCO₂e Includes: <ol style="list-style-type: none">1. Purchased Electricity
Scope 3 (Included Sources)	132.231 tCO₂e Includes: <ol style="list-style-type: none">1. Public Transport2. Business travel
Total Emissions	147.491 tCO₂e

Current Emissions Reporting

Reporting Year: 2021	
EMISSIONS	TOTAL (tCO ₂ e)
Scope 1	28.34 tCO₂e Includes: <ol style="list-style-type: none">1. Fleet vehicles2. Generators3. Extinguishers4. HVAC & CRAC systems
Scope 2	2.3 tCO₂e Includes: <ol style="list-style-type: none">1. Purchased Electricity
Scope 3 (Included Sources)	1.413 tCO₂e Includes: <ol style="list-style-type: none">1. Public Transport2. Business travel
Total Emissions	32.053 tCO₂e

Emissions reduction targets

In order to achieve Net Zero, we have adopted the following carbon reduction targets.

We project that carbon emissions will decrease over the next five years to 28.9 tCO_{2e} by 2026. This is a reduction of 10%

Carbon Reduction Projects

Completed Carbon Reduction Initiatives

The following environmental management measures and projects have been completed or implemented since the 2019 baseline.

We have completed the following activities:

- Closed Oxford, London and Birmingham sites and consolidated into a new site in Leeds Q3 2022

In the future we hope to implement further measures such as:

- Reduce the number of ICE lease cars in the UK fleet
- Look at consolidating our data centres
- Promote work from home to reduce travel
- Contract for green electric supplies

Declaration and Sign Off

This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard¹ and uses the appropriate Government emission conversion factors for greenhouse gas company reporting².

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard³.

Signed on behalf of Conduent Business Process Services

Richard Frow

Richard Frow, Vice President

Date: 31st May 2022

¹<https://ghgprotocol.org/corporate-standard>

²<https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting>

³<https://ghgprotocol.org/standards/scope-3-standard>