

Conduent CitySight[®] Enforcement System

Using data to maximize team performance



CitySight[®] Enforcement main menu





Conduent's CitySight[®] suite provides an integrated, comprehensive set of applications to optimize parking enforcement efficiency and effectiveness, improve turnover, and promote access and safety.

Product suite – consists of two offerings: CitySight Enforcement and CitySight Productivity

CitySight[®] Enforcement

- Intuitive Mobile Citation Issuance application programmed with client specific parking enforcement officer "smart" lists, violations, fine amounts, locations, meters, and various duty statuses
- Available in Android and iOS application platforms
- Configurable with multiple types of printers with wireless Bluetooth capability - Data-max, O'Neil, Zebra, Honeywell
- Supports voids and drive aways
- Quick-Ticket Issuance
- Upload multiple "White Lists" and "Hot Lists" such as virtual parking permits, mobile payments, parking meter pay-by-plate or pay-by-space, scofflaw files, stolen vehicles, and wanted vehicles from multiple database sources
- Application Program Interfaces (APIs) allow authorized partners and third parties to securely access select internal systems and databases in real-time partners include T2, IPS, Cale, Passport, MobileNOW, and Parkmobile

CitySight[®] Enforcement main menu

CitySight® Enforcement enables enforcement personnel to quickly and accurately issue citations, easily search for scofflaw and permit holders, capture and pickup timings, review previously issued violations, capture meter, sign or curb issues, record non issuance related notes, change duty statuses, beats, squads or shifts — all communicating in real-time to our backend systems.

Easily navigate tabs to enter plate, vehicle, violation, and location details.

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Citation evidence

Any photographs or recordings used to support a citation are readily available.



Plate hits

Scofflaw and stolen vehicle lists, as well as hits against these and other license plate lists, are documented in CitySight® Enforcement Manager. Supervisors can issue special instructions that will appear on a mobile device for vehicle data entered in CitySight® Enforcement.

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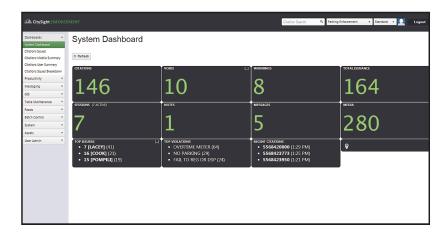
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CitySight[®] Enforcement

- Provides Parking Managers and Supervisors with a real-time view of in-field activity during an operating shift, including:
 - Total citations issued
 - The total number of voids
 - Total active enforcement personnel
 - Counts of photographic evidence
 - A list of top issuers
 - A list of most issued violation codes
 - The most recent citations issued
- Provides quick views to officer login times, duty status, beat information, and productivity, including citation counts, plate searches, and "timings"
- Detailed views of individual parking enforcement officers' activities and performance
- GPS functionality uses "bread-crumb" updates from the handheld unit and provides detailed citation issuance and enforcement route information both in real-time and as an overview of previous activity

CitySight[®] Enforcement system dashboard

Compiling important performance data in a single, easy-to-understand dashboard



CitySight[®] Productivity Manager

- Provides agencies a view of the overall program breaking down the squad (teams) level
- Provides views into citations, issue rates, GAPs, time worked, patrol, and service for all enforcement personnel
- Provides insight into patrol versus service time as well issuance compared to planning or calculated expectations
- Provides a map view of the citations issued
- Top violation view provides a summary of the top 5 issued violation codes and a sparkline showing the number of citations by hours related to the number of officers working during that same hour, overall citation count, and notes.

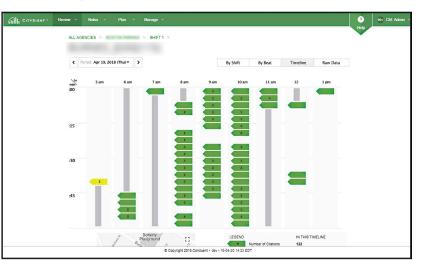
CitySight® Enforcement Manager real-time breadcrumb trails

The number and location of parking and compliance violations, as well as changes in duty status—such as breaks, lunches, and patrolling—show a real-time picture of Parking Enforcement Officer shift activity



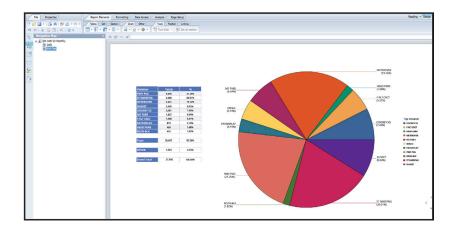
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SAP BusinessObjects Ad Hoc Reporting Tool

SAP BusinessObjects Business Intelligence tool links together data from eTIMS[®] and CitySight[®] enforcement applications enabling city management to create reports using the BusinessObjects Webbie or Crystal Reports Developer utilities. Reports can be scheduled and distributed using the BusinessObject scheduler. All reports can be exported to various file formats such as Excel, text, and PDF.



Contact Us www.ConduentTransportation.com transportation@conduent.com



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