

## Conduent Legal and Compliance Solutions Data Collection and Forensic Services

When data needs to be collected for litigation, investigations or regulatory compliance, Conduent can help. With global operations, our experts can be on the ground quickly—in any time zone—to collect the universe of documents you need for the matter.



With more than 700 employees across the U.S., UK, EU and Asia Pacific, we offer global scalability with localized expertise and on-the-ground professional services and support.

### Services

Conduent works with law firms and corporate legal and compliance teams to acquire data and provide forensic analysis anytime, anywhere, with on-the-ground support across the U.S., UK and Asia. Our services include data acquisition and forensic analysis, collection strategy, pre-collection assessment, planning and coordination, and collection itself. Our goal is to minimize disruption to your business, and keep the number of documents to a minimum to avoid over-collection and unnecessary costs later on.

Whether you are dealing with cross-border litigation, regulatory investigations involving business operations abroad, or are involved in legal or compliance matters outside of the U.S., we can help. With more than 700 employees across the U.S., UK, EU and Asia Pacific, we offer global scalability with localized expertise and on-the-ground professional services and support. Our professionals hold certifications including EnCE and ACE, and are experienced in handling projects of any scale, language or complexity

### Capabilities

Our certified collections and forensics experts utilize a wide range of third-party tools, depending on the media type and source that data needs to be collected from.

We collect from:

- Hard drives
- Portable and external storage media—external HDD, USB flash media, memory cards, optical media
- Messaging systems—Exchange/Outlook, Exchange Web Services, Domino/Lotus Notes, Office 365, Gmail, Yahoo! Mail, iCloud, IMAP/POP and other systems)
- Mobile devices
- Social media—Facebook, Twitter, Instagram, LinkedIn, website crawling
- Cloud-based services—Dropbox, Google Drive, OneDrive, iCloud)
- SharePoint servers—including full site preservation, document library export and metadata export
- Network servers, laptops and desktops—targeted data acquisition including files and folders, file types, content filtering and de-NISTing, date filtering, indexing, and keyword search

Pre-processing and export services include:

- File hash and signature analysis
- De-NIST
- User-generated file filtration and export

When there is a need for data to be transferred, we design and implement stringent approval processes, workflows and checkpoints for transferring documents to ensure that parties not authorized to access that data do not see that data, and ensure the highest levels of compliance.

- Custom filtering and export tasks
- Comprehensive file and folder reporting

### Deployment

Based on the nature of the matter and client requirements, we can deploy our collection and forensics capabilities on-premises, or remotely. Data is securely transported or transferred to Conduent's ISO 27001 facilities for pre-processing, and, if desired, full processing, data culling and hosting on our proprietary or third-party review platforms.

### Data Privacy and Security

Keeping data secure is of critical importance. Our data centers are accredited with ISO 27001 and Tier 3+, the gold standard for security certification and uptime. We employ comprehensive security measures to minimize risk and protect your data at the physical, application and user levels, including redundant backup and extensive disaster and business continuity planning. We regularly undergo comprehensive independent third-party audits of security controls, including network penetration and application vulnerability testing.

We regularly collect data from countries around the world, and have an intimate understanding of local discovery and data privacy laws. When there is a need for data to be transferred, we design and implement stringent approval processes, workflows and checkpoints for transferring documents to ensure that parties not authorized to access that data do not see that data, and ensure the highest levels of compliance.

### Learning Services

Challenges related to litigation, investigations, regulatory compliance and enforcement actions require more training and at higher levels of the organization. We help companies meet these needs by providing engaging, comprehensive learning services that are delivered to employees at the point and time of need, including instructor facilitation, learning administration, learning consulting, content design and curation, strategic sources and managed services. Our adaptive training approach tailors the educational material to each person's learning needs and situation, supported by analytics to legal and compliance teams that enable them to identify and mitigate future risks.

**For more information on Conduent Legal and Compliance Solutions, visit us at:**  
[www.conduent.com/legalsolutions](http://www.conduent.com/legalsolutions), or call 877.273.3887



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