



Healthcare Solutions

On behalf of the healthcare industry, we deliver mission-critical administration, clinical support and medical management solutions across the healthcare system to reduce costs, increase compliance, and enhance utilization, while improving health outcomes and experience for members and patients.



Client outcomes

Improved compliance, reduced costs, payment accuracy, improved efficiencies, improved care utilization, and enhanced member engagement.

End user outcomes

Reduced readmissions, better health outcomes, engaged and informed consumers.

Solutions/Services

Payer

On behalf of healthcare payer organizations, we deliver missioncritical services and solutions that help our clients engage members, ensure accurate reimbursements, and optimize medical management, while reducing costs and enhancing the member and provider experience.

Provider

On behalf of healthcare delivery and community organizations, we deliver mission-critical software and services that enable advanced analysis into real-time information and support business and clinical decision-making that help our clients improve operational and clinical performance, while providing proactive, coordinated care management to strengthen health outcomes and deliver better patient experiences.

Pharma and Life Sciences

On behalf of pharmaceutical and life sciences organizations, we deliver mission-critical provider and patient engagement solutions that help our clients develop and launch products, empower sales teams, while increasing access to therapy, promoting adherence and improving health outcomes.

Government Health Services

On behalf of federal, state and local governments, we deliver mission-critical program administration solutions for state administered Medicaid programs, that reduce costs, streamline operations, increase program participation, and improve compliance

Analyst rankings and ratings

Everest Group Healthcare Payer Operations – Services PEAK Matrix, Leader and Star Performer, 2020

KLAS Research - Best in KLAS - Payer Claims & Administration Platforms - 2020 and 2019

NelsonHall Advanced Analytics BPS NEAT - Healthcare Capability Focus, Leader, 2019

NelsonHall Commercial Healthcare Payer BPS NEAT Report, Overall Leader, 2019

Everest Group Healthcare Payer BPS PEAK Report, Major Contender, 2019

Everest Group Healthcare Report Card – A Guidebook of Key Trends and Service Provider Performance #10, 2019

HFS Top 10 Healthcare Service, #7, 2019

Everest Group Clinical and Care Management (CCM) BPS Services PEAK Matrix Assessment, 2019