

Expert 9000

Stationary TVM for outdoor use



Expert 9000 – the stationary ticket vending machine

The Expert 9000 is designed for stationaryticket selling and can issue paper tickets, e-tickets, and smartcards. Payments can be made by all common payment means (coins, banknotes, credit and debit cards, barcode vouchers, etc.).

Quick and easy to use, this ticket vending machine meets the latest barrier-free standards. All operating elements are positioned according to ergonomic principles, and thus facilitate an intuitive buying process.

Each of our ticket vending machines is manufactured according to strict Swiss quality requirements, enabling a long period of use.

The vending software, proven over many years, impresses because of its high availability, performance, and extensive service functionality. The sales application is built into a modular software framework, allowing rapid and intuitive modification of the product assortment or the user interface look and feel

A quick look at the essentials:

- Full outdoor use even in harsh environments
- Compact footprint
- Highly configurable
- · Accepts all common means of payment
- Low operating costs due to high quality components
- · Designed for best usability for every patron
- Resistant to break-in attempts and vandalism

At the first glance, the purchase price of a new ticketing system is one of the most important decision criteria. But over an average period of use of more than 12 years, failure rate, serviceability, durability, and sustainability of the equipment become crucial for a worthwhile total investment.

We carefully select components according to latest technology standards and continuously optimize our products, in order to maximize the life cycle and protect the investment of our customers.

Enclosure Material	• Standard: 1.4301 (X5CrNi18-10) / AISI 304, (V2A), 2mm thick (cabinet and pedestal), 3mm (door)	Optional: 1.4401 (X5CrNiM017-12-2) / AISI 316 (V4A), 2mm thick (cabinet and pedestal), 3mm (door)
Surface Treatment	Standard: powder coated	Optional: brushed, epoxy coated
Door	Highly configurable / customer specific design available	
Hood	Available as an option /customer specific design available	
Patron Interface	• 15 inches TFT LCD, IR touch, 1024 x 768, daylight readable, LED backlight, ambient light sensor, safety glass, 15° inclined	 Instructional graphics in multiple colors, embossed lettering and pictograms, braille Illuminated coin inlet and return tray Loudspeaker with audio guide
Coin Payment	 Standard: coin recycling with LIFO (6 x 50 coins), up to 4 coin hoppers 	 Optional: tube system without LIFO, up to 4 coin hoppers multi-currency support Robust, light-weight coin box
Note Payment	 Various commercial off-the-shelf bill acceptors or bill recyclers 	
Card Payment	 Various commercial off-the-shelf PCI-certified EFT-PoS Terminals for bank cards as EMV smart cards, mag-stripe cards, and NFC 	
Ticket Printing	• Paper: 2 – 4 channel high performance ticket	 e -Ticket: 2 channel smart ticket media printer and encoder printer supporting large paper rolls
Card Dispensing	• 1 – 2 card dispenser & encoder for dispensing smart cards	
RFID Reader	• ISO 14443 A/B reader with 4 SAM sockets, EMVCo Level 1	
Barcode	 2D Barcode ticket printing, 1D barcode ticket-stock tracking, 2D barcode reader as part of the patron interface (coupon, ticket, user ID reading, etc.) 	
Locks	Mechanical or electronic locks, dust cover	
PC	• Standard: Industrial grade PC, 2GHz, quad-core,8GB RAM, 16 GB SSD	Optional: configuration as requested / needed
Communication	Standard: Ethernet	• Optional: WiFi, 3G, 4G, LTE
Power	• 110 – 240 VAC	
Norms	• EMVCo, PCI, ADA, DDA, Ö-Norm, TSI-PRM	Optional: brushed, epoxy coated
Environment	 Operating Temp: -25°C- 50°C (non-condensing) Storage Temp: -30°C- 50°C (non-condensing) 	Dust / Water: IP 54 (excluding coin, bank note, and card inlets)
Dimensions (W / D / H)	• 900mm / 459mm / 1800mm (incl. pedestal)	
Weight	Approx. 350kg, depending on the configuration	

The specifications contained in this table are for information purposes only and are subject to change. Some of the items listed above are not included in the base configuration. Please contact us if you require any specific feature.

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