

## GDPR Contract Amendment and Remediation

Simplify, automate and expedite contract amendment and remediation (repapering)



As a digital interactions company, we leverage technology and talent to deliver end-to-end digitally powered solutions, including converting paper contracts into electronic documents.

The General Data Protection Regulation became effective on May 25, 2018. An important part of GDPR compliance is amending or “repapering” vendor contracts—which can be time-consuming and expensive. Our digitally powered approach to repapering can save you 40-80%.<sup>1</sup>

### Higher stakes data privacy protection

GDPR gives individuals greater rights over their data, and limits how companies process private information.<sup>2</sup> The fine for non-compliance with GDPR is up to 4% of annual revenues.

GDPR places liability on organizations that own the data (controllers) and those that manage that data (processors)—so non-compliance by third-party processors can result in your organization being non-compliant.

### Ensure your contracts are GDPR-strong

With the onus that GDPR places on organizations, existing contracts with processors must be revised to define consistent processes for managing and protecting data, and reporting on breaches. On top of this, client contracts must be amended to reflect the regulatory changes.

Having a digital solutions partner with broad capabilities can help you efficiently and effectively ensure your contracts are GDPR compliant.

Our digitally powered solutions help clients handle complex contract repapering. Applying a hybrid approach, we work closely with organizations and their attorneys to design a solution that combines the best of people, process and digital technology.

Our solution architects and legal project managers assist in:

- “Datafying” contracts to speed identification and extraction of relevant terms, clauses and sections from contracts
- Applying analytics to assess risks, obstacles, trends, and opportunities within the contract portfolio
- Assessing and analyzing contracts for example, to identify multiple forms of a specific clause, specific lacking provisions, etc.
- Drafting, transmitting and tracking notices and conducting outreach efforts
- Repapering (e.g., incorporating new clauses and sections) and executing new contracts
- Uploading contracts into client databases.

<sup>1</sup> Savings vary based on scope of project.

<sup>2</sup> A growing number of practitioners suggest that restrictions on individuals' data will extend beyond the EU either by law or through market forces. Facebook's valuation dropped by nearly \$70B due in large part to the release of its users' information.



For more information on Conduent Legal and Compliance Solutions, visit us at: [www.conduent.com/legalsolutions](http://www.conduent.com/legalsolutions), or call **1-844-ONE-CNDT**

## Broad capabilities

### Client portal

Our proprietary client portal provides integrated reporting and dashboard visualizations that aggregate information across all your legal and compliance projects. It provides better visibility into casework, budgeting, reporting and resource allocation, and also provides a single point of contact for project and platform documentation and helpdesk requests. The client portal also consolidates new and future cross-platform offerings.

### Global data centers

With managed data centers and operations throughout the U.S. and Europe, we can handle projects of any scale, language or international complexity. Our data centers have petabytes of capacity, hundreds of gigabytes of throughput each day and virtually limitless scalability.

### Data security and privacy

Keeping data secure is of critical importance. Conduent data centers are accredited with ISO 27001 and Tier 3+, the gold standard for security certification and uptime. We employ comprehensive security measures to minimize risk and protect your data at the physical, application and user levels, including redundant backup and extensive disaster and business continuity planning. We regularly undergo comprehensive independent third-party audits of security controls, including network penetration and application vulnerability testing.

Conduent complies with international standards for data privacy as set forth by the U.S. Department of Commerce regarding the collection, use, and retention of personal information from EU member countries. Conduent adheres to privacy principles of notice, choice, onward transfer, security, data integrity, access, and EU data is stored and processed exclusively in our U.K. data centers.

### Defensibility

Our services are designed to ensure the utmost defensibility in every stage of the process. Rigorous protocols, including chain of custody records; quality control processes that include a combination of automated and human checks and the highest security standards ensure a defensible audit trail at every stage in the process.



Conduent Legal and Compliance Solutions ("Conduent") is not authorised to practice law, and neither offers legal advice nor provides legal services in any jurisdiction. The services offered by Conduent are limited to the non-legal, administrative aspects of document review and discovery projects. Conduent provides such services solely at the direction and under the supervision of its clients' authorised legal counsel.

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