

Strataware® +Pay Integrated Provider Payment Solution

Significant operational savings. Streamlined payment and compliance fulfillment. Unsurpassed customer service.

+Pay Features

Complete EFT and ERA solutions

No start-up fees

Customized reporting

Easy implementation

HIPAA compliant

Backed by ongoing provider enrollment and support

Integrated provider fulfillment addresses the high administrative costs and management burden by streamlining provider payments flow.

Due to the increasing complexity of medical claims, the number of compensation claim payments to healthcare providers are rising. As the volume of payments grows, so do the administrative costs associated with processing paper checks and billing information.

Conduent now offers a solution to replace slow, inefficient methods of payment with automated payment services designed to reduce overhead costs and optimize resources.

By partnering with an award-winning leader in electronic payments, our solution combines unsurpassed customer service with innovative technology that reduces expenses, streamlines workflow and results in increased provider satisfaction – transforming the payment process and your bottom line.

Bottom Line Benefits for Payers

Reduced operational costs

Not only does our solution decrease overall production of checks and paper bills, it also creates operational efficiencies. Payment services are backed by teams of provider enrollment and customer service specialists in addition to provider self-service via a secure, online portal, all at no cost to you.

Increased provider acceptance

With a payment network of over 270,000 national providers, our solution encourages adoption by offering providers a choice of payment methods. Additional services such as fraud monitoring and continuous quality assurance means that providers are treated well – encouraging continued acceptance of electronic transactions.

Improved workflow and transparency

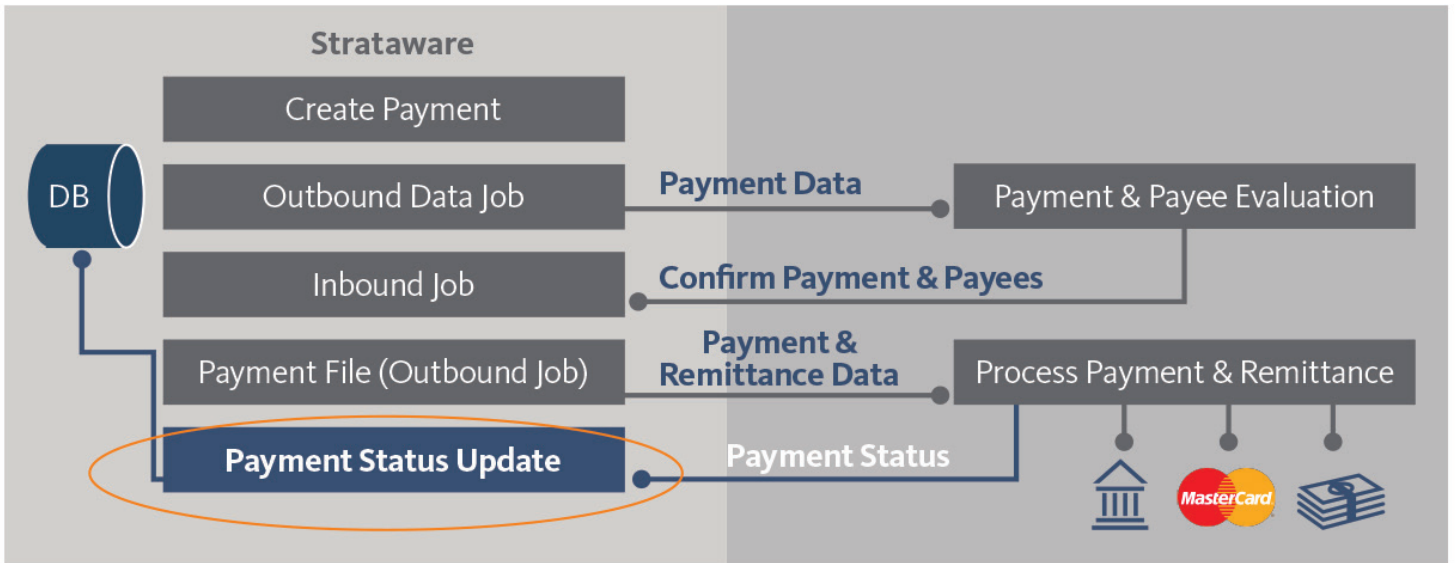
Our payment technology is integrated into Conduent's Strataware® medical bill review platform. This means that electronic payment transmission becomes part of the Conduent workflow for a seamless process from intake to adjudication to reimbursement. Providers have complete transparency on all transactions, with up-to-date transaction data that shows when and how claims were paid.

Fully managed, non-disruptive implementation and ongoing account management

A dedicated team manages the process to provide fast implementation with little disruption. Ongoing account management ensures fast, flexible and responsive service.

Payer Data Workflow

Strataware +Pay integration results in seamless workflow throughout the payment process.



Coming Soon! Payer Portal

Features and Capabilities

- Payment dashboard
- Access to all claim and bill data
- Access to all payment statuses and bills
- Automated reporting
- Real-time configuration
- Notification management
- Multiple user access
- Online support via live chat

