## Conduent Learning Services Content Design & Curation

# What is the current state of design and development within your organization?





#### of learning practitioners

characterized their instructional design efforts as effective in helping to meet organizational business objectives.'



#### of learning practitioners

suggested their instructional design efforts meet learning needs.<sup>1</sup>





have mastered the content and technology capabilities to make online learning an accessible tool and compelling experience for employees.<sup>2</sup>

Research Citations:

1 Association of Talent Development, Instructional Design Now: A New Age of Learning and Beyond, December 2015
2 Bersin report, Corporate Learning redefined: Prepare for a revolution, March 2014

#### How can we help?

You already know how important it is to invest in developing the knowledge and skills of your workforce.



But for that investment to pay off, you need to have the right content and curriculum in place, **delivered** at the right time.



Focusing on your employees, channel partners, and customers as the center of your learning ecosystem,



Conduent believes the basis for best-in-class learning is content designed around the learner and their daily workflow.



Conduent works hand-in-hand with you, – developing a customized, technology-enabled learning solution

that utilizes a variety of learning modalities, fits your distinct culture, and delivers true impact for your specific business goals and objectives.

## Content as unique as your business

Every company has its own needs, goals, cultures, and people – and our content and curriculum develop-

ment process begins with a thorough, in-depth understanding of each area.



To support your unique learning objectives, our highly experienced learning professionals design a custom, hybrid learning solution comprised of a variety of delivery formats, such as: instructor-led training, virtual instructor-led training, eLearning, social learning and learning communities, even mobile and gamification.

Partnering with you to ensure a flawless, custom fit is an expert team of Conduent professionals, including our senior instructional designers, curriculum managers, and project managers, as well as multimedia specialists who focus on graphics, audio, video, animation, white boarding and authoring to create engaging, sticky training resources for your initiative.



#### Our clients receive:



Collaborative, team-based, custom curriculum and content design to provide maximum business impact



Clear alignment of learning with specific business objectives



Various teaching modalities to achieve the fastest speed to proficiency and retention



Measurement and analytics built in, mapping learning to performance



Technology-enabled delivery, for learning that is mobile, built into the work experience, delivered on demand, available at the time of need



Efficient, effective and affordable results

## An agile and flexible process

Just as every learning engagement is one-of-a-kind, so is our approach to designing content and curriculum to meet your needs.

Conduent Learning partners with you to solve every unique training need:

- From an in-depth, extensive program requiring deep current state and goal analysis
- To program design, development, implementation and ongoing evaluation
- $\cdot$  To an iterative approach to real-time training on your corporate programs
- To rapid creation and deployment of one-time learning projects



## Best in class learning – at affordable prices

In today's business climate, companies are faced with the challenge of saving money, and learning investments are no exception. The fact is, when it comes to corporate training – and particularly to developing content in-house – there are so many variables involved that it's often very hard for companies to accurately identify the true costs.



A widely quoted average company spend per employee per year on training is **\$1,229** but the true cost can vary widely, and is often much higher.<sup>1</sup>





Excerpted from Association for Talent Development, 2014 "State of the Industry" Report

Conduent Learning offers a cost-effective approach other companies can't match. With decades of experience in creating award-winning, customized learning services to companies in 145 countries, we will design and deliver the content and curriculum your employees need to take their performance to ever higher levels, and help you achieve your business goals.

To learn more, place contact: United States/Global: +1 877-414-2676 Web site: <u>www.Conduent.com/learning</u> Email: <u>learningsolutions@Conduent.com</u>



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