

## E-Prescribing Solutions

Control costs and improve care with electronic prescribing.



### Our Services

- Electronic submission and transmission of prescription information.
- Easy-to-use web-based interface.
- Fast, HIPAA-compliant access to patient medical and prescribing histories.
- Eligibility confirmations based on your program's criteria.
- Automated prior authorization (PA) programs
- Automatic, integrated fraud prevention measures.
- Message center relaying healthcare alerts, policy changes and refill requests.
- Programs and alerts that change prescribers' dispensing patterns.

When it comes to prescribing medications, every decision counts. Your providers take many critical steps developing your patients' therapies, from choosing proper medications to confirming program eligibility. And every transcription error, uninformed therapeutic decision and fraudulent prescription consumes valuable clinical and pharmacy resources and puts your population at risk.

Is it possible to control costs while improving your program's quality and safety?

With e-Prescribing solutions from Conduent, you can replace costly, outdated manual processes with our innovative, web-based, HIPAA-compliant clinical support solutions.

We enable prescribers to access current medication history, review preferred drug list (PDL) and formularies, automatically confirm prior authorizations (PA), receive clinical alerts and electronic fill requests, and employ fraud prevention measures. And we streamline your prescribing process while ensuring transactions align with all CMS final rules for e-Prescribing.

By partnering with us, you can control costs by giving your prescribers tools that reduce medical errors and redundant therapies, improve policy compliance and patient safety while fighting fraud – without extra administrative burdens.

### Controlling Program Costs

Our e-Prescribing solutions help you control program costs and drug spend by increasing PDL and formulary compliance and automating prior authorizations. And because the solutions can be accessed remotely, prescribers can view your program's parameters anywhere, anytime. By simply entering all or part of a medication's name, our system returns all generic and preferred formulary alternatives. Prescribers can then verify that the therapy meets your program's PA criteria. We help you encourage better prescribing practices and adherence to PDL guidelines, enabling providers to make better-informed and cost-effective decisions while avoiding costly prescribing errors.

Every week, prescribers spend hours responding to pharmacists' questions and refill requests – time that could be spent on patient care. We reduce these unnecessary demands by automating simple administrative tasks and establishing a single source for complete prescription information. Your providers spend less time on back-and-forth communications and are free to focus on patients.

### Our Qualifications

- More than 7 years of e-Prescribing solutions management experience.
- 40 years' experience in government healthcare solutions.
- Active involvement with the National Council for Prescription Drug Programs.
- National leader in Health Information Technology innovation and deployment.

### Increasing Patient Safety

Errors from uninformed prescribing and illegible handwriting can lead to dispensing incorrect, ineffective or potentially harmful medications. So our solutions do more than control costs; they offer tools at the point of service to develop better therapies and ensure your members' safety.

We give your prescribers an intuitive, web-based clinical decision support tool that evaluates every prescription against national care standards. Combined with access to comprehensive member medical histories, our solution alerts prescribers to potentially harmful interactions and allows them to revise prescriptions before they ever reach the pharmacy. And our electronic interface allows prescribers to enter and transmit prescription information (including optional printed reminders for improved patient compliance) in an easy-to-read format, preventing transcription errors. With our help, your prescribers proactively identify appropriate medications and reduce the potential for errors from miscommunication.

### Preventing Fraud

Fraudulent prescriptions waste scarce resources that should be directed to members' care. But we help you avoid paying for them by restricting access to the prescribing process. We validate licenses of authorized prescribers (including doctors, nurse practitioners and physicians' assistants) against a nationwide e-Prescribing registry. And our solutions enable additional controls over certain drug classifications and your providers' ability to electronically prescribe them\*. Finally, we review both medical and pharmacy claims records, alerting your prescribers of potential abuse through "doctor shopping" by drug-seeking patients.

### Integrated Technologies, Focused Providers

With our e-Prescribing solutions, stretching your pharmacy budget and improving patient safety is just the beginning. As healthcare technology advances and moves toward integrated systems, our configurable solutions help you transition easily to new NCPDP transaction standards and align with MITA guidelines. And our systems have the flexibility to add instant access to patient records, clinical alerts and eligibility information. By automating the healthcare process, you remove administrative tasks and improve provider relations. Your prescribers and pharmacists can focus on what matters – delivering appropriate therapies to your patients and cost savings to your program.

You can learn more about us at [www.conduent.com/pharmacysolutions](http://www.conduent.com/pharmacysolutions).



\* Currently, controlled substances cannot be prescribed electronically. However, you can update the system to allow this action pending the outcome of proposed rulemaking for e-Prescribing.