

Your dedicated human services partner

Your constituents need services that are flexible, responsive, accessible and integrated. Conduent is here to help. Transforming your operations with help from Conduent can help you reallocate your scarce resources and do more to help the families and individuals who rely on the services you provide.

115+

electronic payment card programs for state and federal clients

50

states plus DC and Puerto Rico served by our solutions

\$75B

disbursed annually to millions of cardholders

\$18B

in child support handled annually

Citizen engagement and digital government—Our services in this area help you meet two key goals: better mobility and improved constituent satisfaction.

Our offerings

- Call center, customer care and customer experience solutions
- Customer-facing functions of mission-critical services
- Data analytics for fighting fraud
- Mobile apps to improve quality of services

Agency business operations and mission—in this area we deliver insights to help you become cost-effective with improved performance outcomes.

Our offerings

- Case management
- Image-based workflow
- Time and attendance
- Transaction processing
- Child welfare
- WIC EBT
- Child support
- Payment cards
- Business process optimization
- Juvenile justice and adult services

We help our clients transform operations across the country and around the world.

Government agencies in all 50 states and 34 countries throughout Europe, Asia, Latin America and the Middle East have selected Conduent as their chosen provider of services.

55

million unclaimed property searches facilitated per year

\$6.5B

in electronic toll collection handled annually

2.6B

electronic toll transactions processed per year

Workforce management—working with us helps you meet your goals for operations excellence and improved productivity.

Our offerings

- Human capital management
- Pension management systems
- Payroll solutions
- e-Learning

Innovate. Invent. Impact. Inspire.

We move beyond cost-cutting to deliver strategic value for our customers, driving innovation through analytics, research and data. By working with us, federal, state, regional and local government agencies transform the way they serve citizens and communities, now and in the future.

A trusted operations partner

There's no substitute for experience. As one of the nation's largest providers of business process services to government, we work with 1,700+ clients to transform their services.

Every offering is developed and tested with the unique needs of government in mind. We draw on decades of experience working side-by-side with government agencies.

Work with us and benefit from our core strengths:

- The backing of a \$6.5 billion company with a tradition of innovation and invention
- Our team of seasoned, collaborative subject matter experts to help you achieve your goals

Applied innovation for your agency

Innovation is a way of life at Conduent. We find opportunities for our government clients to transform services -- resulting in lower costs, happier customers, and the satisfaction of achieving your mission.

Our latest innovations for the public sector include:

- An integrated analytics portal for Electronic Benefits Transfer (EBT) programs, currently used by 10 states to detect and mitigate fraud and abuse through data analysis
- Predictive analytics that identify child support cases needing action and which actions are most likely to increase collections--at the point of initiation
- Automated document content analysis -- extracting knowledge from unstructured text to confirm compliance and detect fraud