When your corporate Learning & Development initiatives call for instructor-led training (ILT), success depends on having the right trainers, at the right time, in the right place. It sounds simple enough, but if you've ever tried to manage this process, you know the logistics of making it happen can be extremely complex – and very expensive. The good news? The Instructor Facilitation team at Conduent Learning can make it simple, delivering the best instructors in the ILD space for your unique business objectives – where you need them, when you need them – all while driving down your training costs.

A perfect fit
Getting that "just right" fit between instructors and learners starts with a deep understanding of your business and your precise training needs. To determine the best resources for your specific strategy, our team takes a consultative approach, getting a clear vision on:

• The distinctive culture of your business
• Your business objectives for the training
• The size and scope of your training project
• The content that is to be taught
• The delivery schedule, locations, and languages

Armed with this information, our team will source highly skilled, knowledgeable instructors, who understand the terminology, examples, and exercises that are most relevant to your audience of learners. Our commitment to a deep familiarity with each client enables us to create a perfect match.

A fully managed service
Conduent Learning uses a proprietary technology to manage all operational aspects of resource delivery. This tool ensures accuracy and a 98 percent rate of delivery of scheduled training events. It also enables quick modifications, such as moving classes and instructors to new locations on short notice to accommodate a sudden change in your training needs. Every aspect of your ILT program, from beginning to end, is fully managed by our team – for any size project or initiative. From needing a single instructor to teach one class to requiring hands-on of qualified resources to deliver your organization's courseware anywhere in the world, Conduent follows a seamless process that puts a qualified instructor in your classrooms upon request.

Cost savings
On the site, time, and budget front, Conduent's global buying power gives the ability to offer clients a very competitive price on ILT programs. We maximize our buying power with a 90 percent instructor utilization rate, as well as cross-training of our resources in multiple disciplines and content areas – which allow us to offer top-quality instructors to our clients at a lower cost. In addition, as a single point of contact, our Instructor Facilitation team allows us to operate every aspect of the process – placement, invoicing, scheduling, tracking, logistics, resource delivery, and all other issues – at lower management costs and risks than our clients can achieve by managing the process on their own.

Ramping up, ramping down
Most clients have training demands that are anything but linear and consistent. Managing the peaks and valleys of your need for instructors is our specialty. When you are bringing on new employees and volume is high, we can respond very quickly, with instructors ready to deliver all the learning your rapidly draw down services, allowing you to invest your training dollars only as your needs dictate.

Global scale and capabilities
Conduent Learning has decades of experience in delivering and managing instructors all over the globe, allowing us to provide just the right resources for any client, anywhere in the world. Contact us today to discover how we can deliver and manage the perfect instructor resources for your business, and give you a far greater value for your ILD spend.