

Managed Services

Concentrate on your core business. Let us handle the rest.



Leave the details to technology and learning experts. Conduent™ Learning's managed services save you time and resources when you're embarking on an initiative.

Whether you're training a global workforce on a major software update or debuting your next product, our specialists can easily resolve technical and project management issues that fall outside your core business focus. While you take care of what you do best, our experts can step in to:

- Facilitate roll-outs of products or processes.
- Manage project resources efficiently.
- Maximize outreach efforts for learning campaigns.
- Implement new technology or software.
- Streamline company-wide training initiatives.





What We Offer

Major initiatives put pressure on your organization's staff capacity as well as its ability to deliver quality results. With our expertise and experience across industries, we can guide you knowledgeably—and even augment your team with dedicated specialists that assimilate seamlessly into your company and culture. We manage your project, design training programs and deal with the technical nitty-gritty, both faster and often at lower cost to you than in-house solutions.

Content Design and Development

Our learning specialists can develop and deliver a formal, informal or blended curriculum based on your goals and intended audience, through instructor-led training (ILT), virtual instructor-led training (vILT) or eLearning.

Learning Strategic Sourcing

Using proven, standardized management processes and tools, and leveraging a huge network of global learning suppliers, Conduent simplifies learning vendor administration and sourcing, reducing client costs while improving quality.

Learning Administration

We ensure that all of the operational aspects of a training program are completed, including scheduling of training facilities and resources, materials delivery, basic LMS administration, and print fulfillment.

Consulting

Make your organization effective and efficient for the long haul. Conduent Learning's consulting services hand you the keys to understanding how you measure up within your industry and help you choose an effective, efficient, sustainable path for your learning organization.

Instructor Delivery Services

Conduent Learning Services can provide expert instructors, trainers, and facilitators to implement your initiatives, as well as logistics coordinators and trained schedulers to make your training program run smoothly and efficiently. We'll find you the right staff, right when you need them.



How You Benefit

Conduent™ Learning's Managed services take the guesswork out of initiative rollouts. Some companies just have to learn from their mistakes when implementing big changes. But with our expertise behind you, you don't have to succeed by trial and error.

We provide:

- Proven technical expertise.
- Seasoned practitioners.
- Best practices based on experiences across multiple industries and with a large client base.

Areas of Expertise

- Aerospace
- Technology
- Financial services
- Healthcare

To learn more, visit www.conduent.com/learning or call 877.414.2676.

