Mobile Supervisor

Providing a completely mobile solution for your staff to effectively respond to incidents, road calls, and service issues while in the field.

A rich set of CAD/AVL capabilities enables your field supervisors to monitor and dispatch the fleet through a modern interface on any web-enabled, mobile device.

Features included:
- Login profile based on zone or area
- Flexible configuration
- Tailored capabilities
- Incident management
- Two-way voice and data (IM) communication
- Interactive AVL map display
- Performance monitoring
  - Emergency alarm (EA)
  - Route and schedule adherence
  - Missed reliefs
  - Headway display
  - Late pull-outs

Map view

Using a tablet, smart phone, or laptop, field staff and support personnel have access to many of the same features that dispatchers do, such as incident and performance management; two-way communication with vehicle, dispatch, and other system users; creation of detours; and map views of vehicle locations with turn-by-turn directions through a secure AD login.

In support of on-board emergency situations, our solution allows supervisors or law enforcement personnel the ability to monitor real-time video images streaming from the vehicle in distress. From a safe distance, personnel are now better able to assess the situation and act accordingly to better protect both operators and the riding public. Supervisors can also remotely upload pictures, statements, video, and files through our online incident form.

The web-based application provides control, security, scalability and robust management capabilities. Because the application resides on the server, any software updates at the fixed-end are automatically pushed to each mobile supervisor unit.
Vehicle detail

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