

Pharmacy Reporting and Analytics

Delivering Insights from the Big Picture to the Small Details



The Pharmacy Reporting and Analytics Suite from Conduent puts the power of data at your fingertips.

In the world of pharmacy program management, data is power. The ability to access your program data and turn it into meaningful business intelligence is crucial to success.

You need a tool that combines medical and pharmacy data. You need an analytical process that not only shows you the big picture, but lets you drill down to the details, so you can see exactly how your resources are being spent.

The Pharmacy Reporting and Analytics Suite from Conduent helps you spot trends, recognize care management issues and quickly identify and research potential fraud, waste and abuse. We give you the power to get the information you need to manage your program— all with a few simple clicks of a mouse.

Our Web-based tool is intuitive, easy-to-use and customizable to the way you like to view your data. It lets you generate business, clinical and trend reports, sort your data for more efficient analyses and put the power of data to work for you.

Easier and More Effective Reporting

Getting the reports you need – with the data presented the way you want it – no longer requires extensive training or IT department intervention. Our solution provides the power and flexibility to generate meaningful reports, with an intuitive user interface that makes everything quick and easy. It's Web-based and accessible through a secure online portal so your authorized users can take advantage of this tool from any computer with an Internet connection 24 hours a day.

You have the flexibility of how you want to sort the data, as well as your choice of delivery options. Reports can be distributed through the Web portal or exported to Microsoft Word, Microsoft Excel, HyperText Markup Language (HTML) or simple text.

Three powerful modules. One comprehensive solution.

Our Pharmacy Reporting and Analytics Suite is divided into three specific modules: Business Reporting, Clinical Reporting and Web Ranking. Using these modules, you can identify trends, opportunities for program improvement, as well as analyze drug costs. Each module gives you the flexibility to create your reports according to user-defined parameters, so you can extract the information you need to more effectively manage your program.

The Power of Data

Effective pharmacy program management relies on accurate, accessible reporting – when you need it, the way you need it. The Pharmacy Reporting and Analytics Suite from Conduent puts the power of data at your fingertips. From the big picture to the details, this easy-to-use, Web-based solution has the flexibility to sort your data in the way that works best for you. It's the Rx for a healthier future.

Business Reporting Module

- Provides a clear picture of utilization and cost for identified drug classes.
- Identifies potential Fraud, Waste and Abuse for All Drug Classes – not just narcotics.
- Can combine Medical and Pharmacy data for a higher level of analysis and fraud identification.
- Analyzes drug cost and use by total program, therapeutic category, drug or drug form.
- Enables you to view trend reports by drug cost, paid amount, number of beneficiaries and number of prescriptions per utilizing beneficiary per month – whichever way best suits your needs.

Clinical Reporting Module

- Provides clinical analyses of drug therapy and disease states.
- Identifies care management or quality improvement issues, from summary format to a detailed, claim-level view.
- Highlights drugs that should be placed into an authorization program or in a new prospective drug utilization review.
- Enables you to view summary-level data or identify areas for clinical improvement, using your specified clinical rules.
- Provides reports with specific disease state or drug-related problem criteria.
- Provides the data you need to respond quickly to pharmaceutical or healthcare market trends.

Web Ranking Module

- Provides a statistical breakdown of claims filed by your program's pharmacy network.
- Analyzes drug costs, based on pharmacy classification, statistically and graphically.
- Enables you to compare the index ratings of pharmacy dispensing patterns and compare these to those previously identified to have inconsistent or irregular billing practices.
- Profiles specific pharmacies within the network against user-defined quantitative metrics and geo-mapping.

You can learn more at www.conduent.com/pharmacysolutions.

