

Research & Information Library Resources



Equipping you with industry-leading knowledge helps you make the best informed decisions for your organization. With lawyers, paralegals, librarians, researchers, data analysis experts, actuaries, corporate trainers and survey experts, the Knowledge Resource Center helps you stay abreast of legislative, regulatory, judicial, economic, career, and industry trends, data and developments. We make the ever-changing and complex HR and employee benefit issues affecting your organization easy to understand. Our timely insights help you reduce your risk, save money, make informed decisions, and look after your people.

We can find a needle in a haystack for you!

Our Knowledge Resource Center's Research & Information Library (RIL) is home to senior research staff and a librarian who together make up our research hub, bringing you relevant information and resources for your employee benefit and HR needs.

What We Do

Research Services

We answer specific client research requests on demand. Our strengths are our research methodology and knowledge of information resources. Typical research includes:

- Locating peer review data for benchmarking plan designs
- Identifying the latest trends in benefits and HR management
- Conducting on-line literature searches on various topics, for example: ROI of wellness and disease management programs; employee engagement; information about "mark-to-market" pension accounting; and cases involved with oil spill damages
- Deep-dive research and analysis on complex business issues focused on strategy and innovation
- Information Resources consulting to develop best practices and policies for selecting and purchasing subscriptions and web services aligned with the needs of your business
- Competitor Intelligence

We can also help you find one of our subject matter specialists who has written on a particular topic or who has done project work in a particular industry.

RIL Publications

- Research RoundUp, a review of selected publications about HR and employee benefits released to clients on a quarterly basis
- Items on HR issues posted on HR Insights, our corporate blog

Key resources and tools

Our resources include access to books, subscriptions, reports, surveys and electronic databases from notable information providers. The RIL's hand-picked collection of electronic publications covers all aspects of HR and employee benefits and is highly utilized for research projects.

Our affiliation with Conduent enables us to leverage their experts and resources as needed for client project work.

Sample Questions

- Do you have demographic data on smart phone usage?
- I need to find data on PTO practices for the retail industry.
- Can you provide information on what unions think regarding salary band strategy?
- Can you help locate information on distribution features found in 401(k) plans?
- I need information about spousal surcharges.
- What are the current trends and practices utilized by companies for employee engagement?
- Please prepare a resource sheet of the latest reports available for retirement savings and financial planning.

Learn More

To find out more about RIL Resources, contact us at **1 866.355.6647** or **hrservices@conduent.com**.

www.conduent.com/hrservices

When You Should Consult the RIL

Need customized research? Our librarians and researchers are available to conduct customized research for you:

- When you need relevant background information before meeting with a new or potential client, business partner, or customer
- When you need to identify possible external sources before beginning a new project
- When you need to purchase data or a license for data
- When you've been searching for information via the Web and can't find relevant, reliable material
- When you need help identifying books and articles to prepare for an event or engagement
- When you need to identify one of our specialists with experience in a topic, industry, or type of service

