

## Research & Information Library Services

We can find a needle in a haystack for you!



A large university asked us to research records retention practices at other universities and prepare a document to serve as a user-friendly handbook for a HIPAA project. We researched comparable universities, provided analysis and summaries of best practices, and created a chart with links to relevant documentation prepared by other universities.

Our Knowledge Resource Center's Research & Information Library (RIL) is home to senior research staff and information professionals who together make up our research hub, bringing you relevant information to help you make sound strategic business decisions – and saving you time.

### What We Do

#### Research Services

- Tailored research briefings on topics of interest. This value-added service can be part of another project or a stand-alone. Briefings can be delivered as a one-time service or periodically (e.g., monthly, quarterly)
- Topics covered include HR and employee benefits, new markets, competitive intelligence, trends – almost any subject where information is needed to make sound strategic business decisions
- Delivered in whatever form is best for you – reports, PowerPoint slides, etc.

#### Custom Reports

The RIL experts can gather, organize, and present the most relevant information on a wide variety of subjects, giving you accurate and on-target information.

We prepare custom reports and products, including:

- Comparative research on best practices and policies
- Analysis of latest trends in benefits and HR management, business strategy and innovation
- Online literature searches on topics of interest, with data visualization charts and an executive summary of our findings
- Competitor analysis briefings, including company snapshots, executive, financial, and product information, relevant news, and comparative profiles.
- Information consulting to develop best practices and policies for selecting and purchasing subscriptions (electronic and print), to ensure alignment with business needs



Try out our services with a complimentary one hour of research on any topic.

### Publications

- Research Roundup, a review of selected publications about HR and employee benefits released quarterly
- Items on HR issues posted on HR Insights, our corporate blog available on the Conduent website

### Learn More

To find out more about RIL Information Services, contact us at **1866.355.6647** or [hrservices@conduent.com](mailto:hrservices@conduent.com)

[www.conduent.com/hrservices](http://www.conduent.com/hrservices)

