

## Subrogation

### Payment Integrity Solutions



#### What We Offer

- End-to-end Subrogation and Recovery Services
- Investigation with Integrity
- Expert Recovery Specialists
- Proprietary Tools and Workflow Technology
- Reliable On-site Staff Attorneys
- Nationwide Network of Outside Counsel
- Dedicated, Responsive Account Managers
- Flexible Comprehensive Reporting

#### Our Clients

- Blue Cross / Blue Shield Plans
- HMOs
- TPAs
- Traditional Insurance Carriers
- Governments
- Taft-Hartley Benefit Funds
- Self-Insured Corporations

In this period of dramatic change in the U.S. economy and in healthcare, your organization's future depends on the ability to reduce or eliminate overpayments. Conduent can improve your subrogation recoveries, delivering increased savings and bottom line results to you.

Over the last three years, we have recovered over half a billion dollars on behalf of our subrogation clients. By continuously improving our case research and recovery processes, we are able to efficiently and effectively identify, pursue, and recover funds on behalf of our clients. Through our focus and expertise, we deliver increased savings and bottom line results to you, giving you the freedom to focus on what you do best – your real business.

#### Case Research

We blend technology, processes, tools and experience to uncover every possible recovery opportunity. By leveraging our experience, we have created a sophisticated investigation process to identify all potential sources of recovery including motor vehicle accident, work-related injuries, product liability, premises liability, and medical malpractice.

#### Recovery

Our Recovery Specialists are some of the most tenured and experienced in the field of subrogation. Recovery Specialists receive extensive training regarding the legal issues encountered when settling cases through our Staff Attorneys who provide up-to-date legal training as well as case oversight and direction. In addition to Recovery Specialists pursuing traditional third-party liability cases, we have teams specializing in the pursuit of workers' compensation, medpay/no-fault, and low balance cases.

#### Reporting

Thorough and accurate reporting is critical for all companies which is why Conduent utilizes ReportLink, a web-based tool that enables customers to obtain detailed reports instantly. We allow our customers to track progress on all their cases through CaseLink, a proprietary tool that provides information on each active file, including case notes.