

Eligibility Gateway 270/271 Payer Guide

Medicaid

Version 4010

Technical Support:
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Payers

Hawaii Medicaid – 6093

Search Options

Option	Element 1	Element 2	Element 3	Element 4	Element 5
Subscriber S1	Member ID				
Subscriber S2	Card Control Number				
Subscriber S3	SSN				
Subscriber S4	Last Name	First Name	Date of Birth	Gender	
Subscriber S5	Last Name	First Name	Middle Name	Date of Birth	Gender

Eligibility Date Options

Past	Future	Range
1 year	No	1 year

Element Name	Use	Min	Max	Type	Codes and Values	Element	Notes
Payer						Information Source Level: 2100A	
Payer ID	R	5	5	AN	6093	[NM108=PI] NM109	
Provider						Information Receiver Level: 2100B	
NPI	S	10	10	AN		[NM108=XX] NM109	
Subscriber						Subscriber Level: 2100C	
Last Name	S4,S5	1	35	AN		NM103	
First Name	S4,S5	1	25	AN		NM104	
Middle Name	S5	1	1	AN		NM105	
Member ID	S1	10	10	AN		[NM108=MI] NM109	
Card Control Number	S2	10	10	AN		[REF01=HJ] REF02	
SSN	S3	9	9	N		[REF01=SY] REF02	
Date of Birth	S4,S5	8	8	DT	CCYYMMDD	DMG02	
Gender	S4,S5	1	1	ID	M,F	DMG03	
Service Type Code	O	1	2	ID	30	EQ01	

Usage: R=Required, O=Optional, S=Situational

Data Type: N=Numeric, AN=Alphanumeric, DT=Date Format, ID=Identification Code

Revisions

Date	Changes
1/21/08	Added search option for Kansas Medicaid
2/4/08	Changed SC Caid payer ID to 1263
2/13/08	Added DTP info for MS CHIP
3/6/08	MS Caid is now only accepting NPI
3/14/08	MI Caid requires NPI only now
3/17/08	AZ Caid only accepting NPI
3/17/08	GA Caid only accepting NPI
3/17/08	AL Caid only accepting NPI
3/19/08	Removed Name/SSN search from AL Caid
4/7/08	Added NPI to SC Caid
4/8/08	Corrected Member ID length for MI Caid
4/23/08	Added NPI for MI caid eff 5/10/08
4/23/08	Changed range for NH Caid to 31 days max
5/12/08	MO is NPI only now
5/14/08	CA is NPI only now
5/15/08	MN is NPI only now
5/15/08	Added NPI to NJ Caid
5/15/08	Added taxonomy info for MO
5/15/08	Added search option to IA
5/15/08	Added search option to CA
5/19/08	DC Caid NPI only now
5/23/08	OK Caid NPI only now
5/23/08	PA Caid NPI only now
5/23/08	IL Caid NPI only now
5/23/08	VA Caid NPI only now
5/23/08	NJ Caid NPI only now
5/23/08	LA Caid NPI only now
5/23/08	KY Caid NPI only now
5/23/08	WI Caid NPI only now
5/23/08	SC Caid NPI only now
5/23/08	NV Caid NPI only now
5/23/08	TN Caid added NPI
5/23/08	NC Caid added NPI
5/27/08	NM Caid NPI only now
5/27/08	MT Caid NPI only now
5/27/08	KS Caid NPI only now
5/27/08	MS CHIP added NPI
5/28/08	IA Caid NPI only now
5/28/08	LA Caid added taxonomy code requirement
5/28/08	IN Caid NPI only now
5/28/08	HI Caid NPI only now
5/29/08	CO Caid NPI only now
5/30/08	AL Caid NPI only now
7/10/08	MA corrected user id and password field qualifiers

Date	Changes
7/16/08	OH corrected member id type
7/24/08	DE added taxonomy code requirement
8/18/08	Added note about suffixes to FL Caïd
10/16/08	NY NPI only now
10/23/08	ID added NPI, changed min/max of provider ID to 9/10 (2100B)
10/23/08	NY added taxonomy code and provider role (2100B)
10/31/08	IN modified maintenance schedule
10/31/08	FL modified maintenance schedule
10/31/08	OR NPI is now accepted
10/31/08	NH NPI is now accepted
11/10/08	Changed WI search options per payer changes
11/10/08	TX NPI only now
11/18/08	Corrected CO and AZ NPI is required not situational
12/17/08	Added notes about card serial number requirements to MA
12/17/08	Added search types MD
12/17/08	Updated past date range for NC
1/7/09	Removed OR
1/29/09	Removed Middle Name requirement from searches for MN
1/29/09	Added DOB to search 1 for MN
2/5/09	Modified NJ, past eligibility date no limit specified
2/10/09	Modified PA- added past eligibility date restrictions
3/12/09	Added Payer WI Caïd Chronic Disease Program
3/12/09	Added Payer WI Caïd Well Woman Program
4/13/09	Removed search type from CA
5/6/09	NC NPI only now
5/7/09	WV NPI only now
5/20/09	MA NPI only now
6/11/09	MA removed User and PIN requirements
6/23/09	MA- corrected Member ID min/max
7/20/09	MA Caïd changed search options
8/25/09	Added payer OR Caïd
8/25/09	Modified downtime for WI Well Woman and Chronic Disease
10/27/09	Modified OR Caïd date options
10/27/09	Modified MI Caïd- added support for provider ID and adjusted field details
10/27/09	Added NY Caïd DME and Lab payer ID page
1/6/10	MA modified member ID to 9-12 characters
1/18/2010	Modified NY- removed gender requirement
2/4/10	IA- Modified maintenance schedule
3/22/10	ME- modified Member ID length to required 15 AN
3/22/10	MI- removed legacy provider ID support
6/4/10	ID- modified member ID to 7-11 bytes
9/23/10	Modified MS Caïd- Member ID length updated
9/23/10	Modified GA Caïd- Member ID length updated
9/23/10	Deactivated Texas CHIP- 10185
10/4/10	ME NPI only now
11/15/10	Modified MT member ID to 9-14 bytes

Date	Changes
12/3/10	ME- removed two name-based searches
12/3/10	GA- removed Card number search
1/17/11	Modified AR- member ID length updated
1/17/11	Modified CA- member ID length updated
1/17/11	Modified CT- member ID length updated
1/17/11	Modified DE- member ID length updated
1/17/11	Modified MA- member ID length updated
1/17/11	Modified ME- member ID length updated
1/17/11	Modified MS- member ID length updated
1/17/11	Modified OK- member ID length updated
3/31/11	Modified MN- added subscriber search and added note in the information receiver loop
5/25/11	Deactivated Payer Id 786 Mississippi CHIP can be sent through UHC River Valley Payer ID 00335
5/25/11	Modified MD- search options changed effective 6/20/2011
5/25/11	Reviewed/updated payer maintenance schedules
9/6/2011	Modified ME- Added Additional Service Type code list
9/6/2011	Modified MN- Payer requires PRV03,N401,N402,N403 Provider Taxonomy code City, State, Zip
9/6/2011	Modified MD- removed non-ID search types
10/18/11	Modified search options for Payer ID 00000000594 Ohio Medicaid
10/18/11	Added additional search option to Kansas Medicaid -1243
10/18/11	Modified Payer 2935 New York Medicaid Card Serial number is no longer required for Same day ID search
10/18/11	Updated Payer Maintenance Table for New Hampshire Medicaid 00000000022
12/16/11	Modified AR- added note about taxonomy
12/16/11	Modified ME- removed service type codes, only 30 is accepted.
2/3/2012	Modified OR- updated search options
2/3/2012	Modified WA- added additional SSN information to the notes
6/22/12	Removed payers who now accept 5010, they are listed in the 5010 guide- Alabama, Arkansas, Colorado, Connecticut, Delaware, District of Columbia, Florida, Georgia, Illinois, Indiana, Kansas, Kentucky, Louisiana, Massachusetts, Michigan, Minnesota, Mississippi, Montana, New Jersey, New York, North Carolina, North Dakota, Oklahoma, Pennsylvania, South Dakota, Tennessee, Vermont, Virginia, Washington, West Virginia, Wisconsin, Wyoming
6/22/2012	TX- updated eligibility date options
6/22/2012	CA- updated PIN min/max
8/1/2012	Removed ID, TX, OR, SC as they are now in the 5010 guide
11/6/2012	Removed ME, MO, OH as they are now in the 5010 guide
6/28/2013	Removed NM, NV, NH as they are now in the 5010 guide
11/12/2013	Removed California Medicaid AIDCA, Iowa Medicaid 00000001264, Maryland Medicaid 00000002257, Nevada Medicaid 2573, New Hampshire Medicaid 00000000022, New Mexico Medicaid 00000001234. These payers were moved to the 5010 Medicaid Payer Guide. They have discontinued 4010 processing and only accept 5010.
5/28/2015	Removed Puerto Rico Medicaid. Now listed in 5010 guide.
3/9/2016	Updated Maintenance Schedule to assure the list of payers matches the contents
3/25/2016	Validated and updated eligibility options for all payers as needed for format consistency
12/30/2016	Removed Arizona Medicaid. Migrated Arizona Medicaid from 4010 to 5010 guide.
7/29/2021	Rebranding to Conduent applied

Payer Maintenance Schedule

Payer	Stated Downtime
Hawaii Medicaid	Mon – Sun 4am – 6am (Central)