

Online Privacy Notice

This privacy notice applies to the Conduent EDI Solutions, Inc. and describes how we collect, use, share, and protect your personal information. Protecting the privacy and security of your personal information is very important to us. Please read this notice carefully to understand what we do with the personal information we collect online and with information you provide to us.

By using our website, you agree that your use is subject to the terms of this notice and you consent to the collection, use and storage of your information and for data that may be provided to perform our services which is further explained in the Webirt User Manual. If you do not agree to these terms, please exit this site immediately.

Collection and Use of Information

You may choose to provide personal information online or by other means in order for us to provide certain services.

If you contact us with general inquiries, we may also collect personal information about you. We collect and use only what is necessary to respond to your inquiries or questions. In most cases we collect your names, address, telephone number, and email address.

We may collect information about your visit to our website including your Internet Protocol (IP) address, browser type and language, location information and details of your browsing patterns through the use of a "cookie". We collect this information for internal operations purposes and to improve our website.

A cookie is a small file sent and stored on your computer to facilitate online browsing and helps us to track the number of users. You are not required to accept any cookie we might use, although some areas of the website may not be operational without the use of cookies. You can disable cookies on your computer by changing the settings in your browser.

If you wish to update information you provided on this website or you wish to have your name removed from a mailing list, you may do so by sending an email or by submitting an updated form to gateway.helpdesk@conduent.com

Sharing of Information with Third Parties

Conduent EDI Solutions, Inc. may share your personal information with third parties to assist us in providing services. However, we will not sell or give your personal information collected on this site to third parties for their own use.

Retention

Conduent EDI Solutions, Inc. will retain personal information collected for as long as it is needed to fulfill the purpose for which the information was provided, to maintain a record of communications with you, or as required by applicable law.

When the data is no longer needed to process your personal information, we will either delete, return, or anonymize it. If data is stored in backup archives, the data will be further protected until deleted.

Security

Conduent EDI Solutions, Inc. uses technical, organizational, and physical measures designed to protect the integrity, confidentiality, security, and availability of personal information. Only authorized personnel and our third- party service providers with a legitimate need to know are provided access to the personal information, and these employees and third- party service providers are required to treat this information as confidential where applicable. However, we cannot guarantee the transmission of data over the Internet will be absolutely secure. Due to the open nature of the Internet the information you provide may be in environments that do not have adequate security measures and may be accessed and used by persons other than those intended. As a result, while protection of your personal information is important to us, Conduent EDI Solutions, Inc. is not able to ensure the security of information you transmit to us and you assume the risk of any third party obtaining that information. Upon receipt of your information Conduent EDI Solutions, Inc. will strive to ensure its security on our systems.

Links to Other Websites

We may include links on this page to other websites that are not maintained by Conduent EDI Solutions, Inc. If you choose to access those sites, please review the privacy notice applicable to each site. The links to other sites are made available as a convenience to you and Conduent EDI Solutions, Inc. is not responsible for the privacy policies and information collection practices of those websites.

Global Presence

Conduent EDI Solutions, Inc. has employees, customers and suppliers in many countries around the world. The management, operational and technical processes and systems used by Conduent EDI Solutions, Inc. may involve transfer of information across borders. For example, personal information you give to Conduent EDI Solutions, Inc. may be sent to systems outside the country in which you initially provided the information, and it may be processed and stored in a different country.

When such transfers are made or contemplated, we will take appropriate steps to ensure the data is protected and transferred in accordance with applicable laws, contractual clauses, or legal frameworks.

Children

Conduent EDI Solutions, Inc. does not market its products or services to children under thirteen years of age. We do not intend to collect personal information from children and request that children do not submit personal information to us.

Contact Information

Please direct any questions you might have about this Statement to the Conduent EDI Solutions, Inc. Privacy Office by contacting HIPAA.Privacy@conduent.com .

Notice Updates

This notice is subject to change at any time. If we make changes, we will revise this Online Privacy Notice to reflect such changes and revise the effective date of the notice.

Last Update: January 2021