

Information Technology Staff Augmentation Contracts (ITSAC) Services

State of Texas - Department of Information Resources



Texas Department of Information Resources

Company VID #11319966476

[About the Texas Department of Information Resources and Cooperative Contracts](#)

Contract information table:

Contract Information: DIR Contract No. [DIR-CPO-5601](#)

[Conduent State & Local Solutions, Inc.](#)

Contract Name: [Information Technology Staff Augmentation Contracts \(ITSAC\) Services](#)

[DIR Co-op Contract Program Overview](#)

Contract Documents:

- [Contract](#)
- [Appendix A Standard Contract Terms and Conditions Cooperative Contracts](#)
- [Appendix B HUB Subcontracting Plan](#)
- [Appendix C ITSAC NotToExceedRates](#)
- [Appendix D ITSAC Titles and Descriptions](#)
- [Appendix E ITSAC IT Staffing SOW Template](#)

Product Warranty and Return Policies: Order Fulfiller will adhere to the Vendor's then-currently published policies concerning product warranties and returns. Product warranty and return policies for Customers will not be more restrictive or more costly than warranty and return policies for other similarly situated Customers for like products.

For quotes, purchase orders or warranty information, please contact: John Crouse, Conduent, at (303) 887-6957 or john.crouse@conduent.com to find out more and discuss your specific requirements. The PO must contain the contract number **DIR-CPO-5601**.

Services Offered:

As an established, leading provider of diversified Information Technology solutions to public sector and commercial clients, Conduent partners with government agencies leveraging extensive expertise in maintaining, operating, and enhancing mission critical Management Information Systems across sectors such as Health & Human Services, Labor, Corrections, and others. Conduent is capable and ready to provide Information Technology resources to support to government entities, school districts, institutions of higher education, cities, counties, state agencies and state hospitals within Texas and other participating states. We bring over five decades of experience & expertise across functional domains and technologies with skilled staff to augment your IT resources. Our service offerings cover:

- Applications/Software Development
- Data/Database Administration
- Web Development
- Quality Assurance (QA) and Testing
- Networking/Telecommunications
- Security
- Project Management
- Technical Services, Help Desk and Operations
- Information Technology Services Management (ITSM Operations)
- Information Technology (IT) Marketing
- Information Technology (IT) Contracting and Procurement

Visit www.conduent.com to learn more about the offerings.