

Liberty Mutual Insurance Company

Healthcare Claim: 837 Companion Guide

Versions: 005010X222A1
005010X223A2

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Preface

How to Best Use This Document

This companion guide for the Healthcare Claim: 837 Transaction has been created to use in conjunction with the ASC X12N 837-P and 837-I National Electronic Data Interchange Transaction Set Implementation Guides which are available at <http://store.x12.org/store/healthcare-5010-consolidated-guides>.

This document should not be considered a replacement for the implementation guides, but rather used as an additional source of information. The companion guide contains data clarifications derived from specific business rules that apply exclusively to claims processing for Liberty Mutual Insurance Companies. This companion guide is subject to change.

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Highlights

To promote efficient, accurate electronic transaction processing, please note:

- Each user is assigned a 6-digit EDI Direct Trading Partner ID.
- Logon User Name is 8 characters.
- Logon User ID (password) is 9 characters.
- All dates are in the CCYYMMDD format.
- All date/times are in the CCYYMMDDHHMM format.
- The Payer IDs/Application Receiver Codes/Receiver Primary Identifier is:
 - Liberty Mutual Insurance Company **77138**

Please note that EDI Direct has made available a Communications Document that includes information about transmission methods, responses and testing for the payers we offer claims processing service for. This document can be viewed via the following link:

<https://www.conduent.com/edi/gateway/implementation-guides/>

Transaction Description – V5010.A1 & V5010.A2

This section contains data clarifications. The clarifications include:

- Identifiers to use when a national standard has not been adopted (and),
- Parameters in the implementation guide that provide options.

Many of the data elements included in the companion guide are business requirements and are not necessarily required per the ASC X12 standard. Inclusion of a 'Business-Required' data field, as defined by this companion guide, may aid in the delivery of a positive response.

Conduent EDI Direct is the clearinghouse that will manage the receipt and delivery of the Liberty Mutual claim files. Conduent EDI Direct will not be able to answer billing questions or provide an explanation of claim denials. Please contact Liberty Mutual Provider Relations for more information at 1 (800) 2CLAIMS or 1 (800) 225-2476.

*** Please note the page numbers listed below in each of the tables represent the corresponding page number in the Healthcare Claim: 837 Implementation Guide for this transaction.**

Header-ISA/GS

*Page	Loop	Segment	Data Element	Industry Name	Comments
Interchange Control Header (ISA)					
C.4	Envelope	ISA	01	Authorization Information Qualifier	00
C.4	Envelope	ISA	02	Authorization Information	10 spaces
C.4	Envelope	ISA	03	Security Information Qualifier	00
C.4	Envelope	ISA	04	Security Information	10 spaces
C.4	Envelope	ISA	05	Interchange ID Qualifier:	ZZ

*Page	Loop	Segment	Data Element	Industry Name	Comments
C.4	Envelope	ISA	06	Interchange Sender ID	6-digit trading partner ID Note: Please make sure the submitter ID or Trading Partner ID is left justified with trailing spaces for a total of 15 characters. Do not use leading ZEROS .
C.5	Envelope	ISA	07	Interchange ID Qualifier: Mutually Defined	ZZ
C.5	Envelope	ISA	08	Interchange Receiver ID	100000 Note: Please make sure the Receiver ID is left justified with trailing spaces for a total of 15 characters. Do not use leading ZEROS .
C.6	Envelope	ISA	15	Interchange Usage Indicator	Test = T Prod = P
Functional Group Header (GS)					
C.7	Envelope	GS	02	Application Sender's Code	6-digit trading partner ID
C.7	Envelope	GS	03	Application Receiver's Code	Use "77138" for the following payers <ul style="list-style-type: none"> • Liberty Mutual Insurance Company • Liberty County Mutual Insurance Company • The First Liberty Insurance Corp. • Liberty Insurance Corp. • Liberty Mutual Mid Atlantic Insurance Co. • Liberty Mutual Fire Insurance • Lm Insurance Corp.
C.8	Envelope	GS	08	Version/Release/Industry Identifier Code	837P=005010X223A1 837I=005010X223A2

Healthcare Claim: 837 – Professional

*Page	Loop	Segment	Data Element	Industry Name	Comments
Submitter Name (Loop 1000A)					
75	1000A	NM1	02	Entity Type Qualifier	2
75	1000A	NM1	09	Submitter Identifier	6-digit trading partner ID
Receiver Name (Loop 1000B)					
80	1000B	NM1	03	Receiver Name	Use one of the following Receiver Names. <ul style="list-style-type: none"> • Liberty Mutual Insurance Company • Liberty County Mutual Insurance Company • The First Liberty Insurance Corp. • Liberty Insurance Corp. • Liberty Mutual Mid Atlantic Insurance Co. • Liberty Mutual Fire Insurance • Lm Insurance Corp.
80	1000B	NM1	09	Receiver Primary Identifier	77138 for Liberty Mutual
Billing Provider (Loop 2000A)					
83	2000A	PRV	03	Billing Provider Taxonomy Code	When applicable, enter the Billing Provider Taxonomy Code. NOTE: The provider Taxonomy Code is a requirement that will assist in the adjudication of your medical bill. Failure to provide the taxonomy code could affect payment.
Subscriber (Loop 2010BA)					
123	2010BA	NM1	09	Subscriber Primary Identifier	The Claim ID Number assigned by Liberty Mutual.
Rendering Provider (Loop 2310B)					
267	2310B	PRV	03	Rendering Provider Taxonomy Code	When applicable, enter the Rendering Provider Taxonomy Code. NOTE: The provider Taxonomy Code is a requirement that will assist in the adjudication of your medical bill. Failure to provide the taxonomy code could affect payment.

Healthcare Claim: 837 – Institutional

*Page	Loop	Segment	Data Element	Industry Name	Comments
Submitter Name (Loop 1000A)					
72	1000A	NM1	02	Entity Type Qualifier	2
72	1000A	NM1	09	Submitter Identifier	6-digit trading partner ID
Receiver Name (Loop 1000B)					
77	1000B	NM1	03	Receiver Name	Use one of the following Receiver Names. <ul style="list-style-type: none"> • Liberty Mutual Insurance Company • Liberty County Mutual Insurance Company • The First Liberty Insurance Corp. • Liberty Insurance Corp. • Liberty Mutual Mid Atlantic Insurance Co. • Liberty Mutual Fire Insurance • Lm Insurance Corp.
77	1000B	NM1	09	Receiver Primary Identifier	77138 for Liberty Mutual
Billing Provider (Loop 2000A)					
80	2000A	PRV	03	Billing Provider Taxonomy Code	When applicable, enter the Billing Provider Taxonomy Code. NOTE: The provider Taxonomy Code is a requirement that will assist in the adjudication of your medical bill. Failure to provide the taxonomy code could affect payment.
Subscriber (Loop 2010BA)					
114	2010BA	NM1	09	Subscriber Primary Identifier	The Claim ID Number assigned by Liberty Mutual.
Attending Provider (Loop 2310A)					

*Page	Loop	Segment	Data Element	Industry Name	Comments
324	2310A	PRV	03	Attending Provider Taxonomy Code	When applicable, enter the Attending Provider Taxonomy Code. NOTE: The provider Taxonomy Code is a requirement that will assist in the adjudication of your medical bill. Failure to provide the taxonomy code could affect payment.